



INDIA'S FIRST SUPER EFFICIENT CEILING FAN

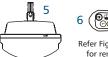
# **User Manual & Warranty Terms** 230v Ac input Ceiling fan remote, wall switch model

Congratulations for becoming an owner of the SUPERFAN. You have made an excellent choice and we hope you enjoy all its capabilities. Thank you.

#### VERSA DRIVES PRIVATE LIMITED.

This user manual explains how to use SUPERFAN.Please read this manual before operating your Superfan and keep it for your future reference. Versa Drives private Limited (herein after refrred to as "VDPL") will arrange to repair or replace the product at its expense as per the warranty terms. Please register your Superfan product to claim for the extended warranty of 2 years." (Refer Warranty Card for details)

D16UM1001 Revision : C SEP 2018



(D4000 0) Refer Fig. 15 and 16

for remote type



Refer Table 1 for leaf shape

**BEFORE INSTALLING AND OPERATING YOUR** SUPERFAN, PLEASE READ SAFETY INSTRUCTIONS CAREFULLY.

## **SAFETY INSTRUCTIONS**

- · Before installing or cleaning the fan, switch off the power at the electricity panel and the associated wall switch location
- Lock the electricity panel or securely fasten a warning device, such as a tag to prevent power from being switched on accidentally
- Wirings must be done by qualified electricians

# 1.2. SPECIFICATIONS

SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE

Parameters			Values				
Series	Super A	Sup	Super X	Super V	ı۲V	Super J	ırا
Model	A1	X1	LX.	V1	V7	J1	J7
Span (mm)	1200	12	1200	14	1400	006	0
Typical Speed (rpm)	350	38	385	38	285	420	0
Typical Input power (Watts)	35	3	35	4	40	25	10
Air delivery (m³/min)	220	25	230	27	270	150	0
Leaf shape		A	$\cap$	ď	П	g/	
Speed control	Remole T4-10 Key remole To-10 Not remole on lot keys, one fine keys, one fine control key, 2 fames keys (2H & GH)and one breeze mode key	Remote T3-8 Key Key remote, one on /off key, 5 speed keys, 2 timers keys (2H & 6H)	On / Off Switch	Remote T3-8 Key remote, one on fort key, 5 speed keys, 2 timers keys (2H & GH)	0n/0ff switch	Remote T3-8 Key remote, one on loff ley, 5 speed keys, 2 timers keys (ZH & 6H)	0n/0ff switch
Rated Input Vollage (Vac.) : 230 Input voltage Range ( Vac.) : 160 to 265, Rated frequency (It.) : 48 to 52, Power factor : $>$ = 0.9 Remote battery : Lithium Coin battery 3 V ( CR2032 or Equivalent )	ge (Vac) : 230 ctor : >= 0.9	Input voltage Remote batter	ut Voltage (Vac.) : 230 Input voltage Range ( Vac.) : 160 to 265, Rated frequency (Hz) : Power factor : $>=0.9$ Remote battery : Lithium Coin battery 3 V ( CR2032 or Equivalent	160 to 265, battery 3 V	Rated freq ( CR2032 c	uency (Hz) : or Equivalent	48 to 52,

Table 1

# 1.4. INSTALLATION INSTRUCTION

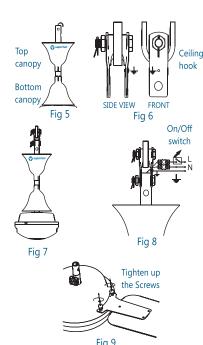
BEFORE OPENING THE CARTON BOX OF YOUR SUPERFAN, PLEASE MATCH THE MODEL NUMBER PRINTED ON THE FAN MOTOR BOX AND THE LEAF BOX, PLEASE DO NOT INTERCHANGE THE LEAF AND THE FAN MOTOR OF ONE MODEL WITH THE OTHER MODEL.

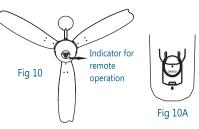
Please switch off the power by mains (On/Off switch) before making or removing the connections.

Please do not connect Regulator to your Remote, Wall Switch operated and customized Superfan

THERE SHOULD BE NO OBSTRUCTIONS FOR THE FAN TO ROTATE AND OBJECTS (LIKE WALL, OR POST) SHOULD BE AT LEAST 2 FEET (~61 CM) AWAY FROM THE TIP OF THE FAN LEAVES

1. Take out the fan motor [Ref: Fig 1] and place it gently on a clean and soft surface. 2. Fix the slit end of the downrod onto the shaft using bolt, washer, spring washer, and nuts. Ensure that it is fully tightened [Ref: Fig 2]. 3. Then put the cotter pin into the bolt hole and bend its two ends apart, to lock [Ref: Fig 3]. 4. Connect two wires (for phase (red wire) and neutral (black wire) connections) on





#### SPEED CONTROL USING REMOTE

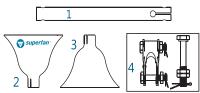
5. To operate your fan with remote, press the remote keys while pointing remote towards the indicator of the fan. If Superfan senses a key pressed in remote, the indicator will flash to indicate the command. 6. Remote T3 [Fig15] has one On/Off key, 5 Speed keys and two timer function Keys (2H&6H) 7. Remote T4 [Fig16] has one On / Off key, 5 Speed keys, one fine control of Speed key, one breeze mode key and two timer function Keys (2H&6H)

# LIST OF FAN PARTS

Unpack the carton of Superfan and check whether you have the following items.

- 1. Down rod
- 2. Top canopy
- 3. Bottom canopy
- 4. Shackle kit
- 5. Fan motor
- 6. Remote\* (Based on the model)
- 7. Leaf 3 No's. (Based on the model)
- 8. Leaf mounting fasteners 1 packet
- 9. Warranty Card
- 10. User manual





The fan must be mounted at **minimum height** of 1 foot from ceiling and 7 feet from the **floor** to prevent accidental contact with the fan leaves.

- The fan must be mounted such that all obstructions (wall, post etc.,) are at least 2 feet away from the tip of the fan leaves.
- Do not bend the leaves while installing or cleaning.
- Store the remote battery in a place where children cannot reach. If a child accidentally swallows the battery consult the doctor immediately.
- Dispose the battery in a proper manner. Do not dispose it in fire.
- Do not short or disassemble the remote battery.
- Please do not connect the leaf of one model of fan to the other model

### 1.1. INTRODUCTION:

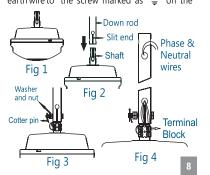
Superfan is India's first super-efficient fan which is designed to consume less amount of energy even at high speed. Hence it will reduce your electricity bill.

# 1.3. FEATURES

- More than 50% Energy savings, lower electricity
- · Sensor-less motor design for more reliability
- Green manufacturing (ROHS electronics, VOC free paint, Green packing).
- Speed control using remote or On/Off switch, hence no regulator needed and saves space on the switch board.
- Indication of set speed
- High speed, high volume of air.
- Consistent speed in low voltage and varying
- Power factor better than 0.9 and more air per watt.
- Less heat generated by fan motor, cool operation.
- No extra noise during operation from inverter supply.
- More hours of operation with inverter.
- · Timer function
- 5 years of warranty. (3+2\*)

# Superfan comes with a 3- year limited warranty. Extended 2-year limited warranty can be availed on successful product registration.

the other side of the terminal block. Then insert the wires from the bottom side of the down rod to the top side [Ref: Fig 4]. 5. Insert the bottom canopy from the topside of the downrod. Then insert the top canopy in an inverted manner. Please ensure canopy with superfan logo is fixed to top end of downrod [Ref: Fig 5]. 6. Fix the shackle kit in the ceiling hook [Ref: Fig 6]. 7. Fix the fan assembly in the shackle using bolt, washer, spring washer, nuts [Ref: Fig 7]. 8. Then tighten the nuts. Put the cotter pin into the bolt hole and bend its two ends apart to lock. 9. Connect the phase and neutral wires coming out from the downrod to the ceiling rose as shown in the Fig 8. Connect (Green/yellow) earth wire to the screw marked as " \under " on the



shackle kit. 10. Take the leaves that matches the model number of the motor [Ref: Section 1.2]. Now place the leaves on their fixing locations and tighten them fully by using screws and spring washers provided [Ref: Fig 9]. While mounting the leaves take care not to bend the

11. Adjust the canopies such that top canopy covers the shackle assembly near ceiling and bottom canopy covers the terminal block connector of the fan. 12. Bottom canopy should not touch the fan motor. Otherwise rubbing noise will come.

### 1.5. OPERATING INSTRUCTION

1. After ensuring that the fan is fixed tightly with proper connections and no obstruction for its rotation, switch on the fan using the wall switch. If the indicator [ Ref : Fig 10 ] glows steadily, then press On / Off key "O" in remote. 2. Now the fan will start to run at previously set speed. 3. The indicator will flash number of times based on the speed. 4. Fan speed can be changed either by using the remote or by using On /Off switch based on the

Remote controller keys			Description/ Function		Indication
		O	On/ Off	To Switch off the running fan	Glows steadily
te)	Remote T3 (8 Key Remote)			To Switch on the fan which was stopped using remote	Flash depends on previously set speed
oma		1	To run the fan at 1st speed		Flashes once
× R		2	To rui	n the fan at 2nd speed	Flashes twice
9 X	T3 (	3	To run the fan at 3rd speed		Flashes thrice
1	ote.	4	To run the fan at 4th speed		Flashes 4 times
E	Rem	5	To rui	n the fan at 5th speed	Flashes 5 times
Remote T4 (10 Key Remote)		2H/6H	Timer function		Blinks for 5 seconds
		Down	Fine tuning of speed	To decrease the speed while running (4 to 5 rpm)	One short flash for each Press
		0	Simulate natural <b>breeze</b> depending on the running speed		One short flash for receiving command

Table 2

If the Fan is switched off through remote; LED will glow steadily. To turn off the LED, press On/Off key with in 5 seconds, from the fan is switched off through the remote





Fig 16: Remote T4



8. When you use fine control, at certain speeds you might hear a humming sound because of resonance. you can avoid this by decreasing the speed. 9. In the 10 key remote the two extra keys (down and breeze ) will work only when the fan is already running and also these keys will work only for super A1 model.

#### TIMER OPERATION

10. To enable the timer operation, Press the desired timer key (2H or 6H). The indication LED will blink for 5 seconds. During this period of 5 seconds, user can select the speed (1to 5/ OFF ) at which the fan should run after the set time elapses. After selecting the desired speed key LED blinking will be stopped. During this period of 5 seconds, if any speed key is pressed again then timer will be disabled 11. If no key is pressed during the period of indication, after the set time elapses, the fan will run at one step lower than current speed. 12. Afetr the indication period of 5 seconds if any key is pressed, timer operation will be disabled.13. After enabling the timer. if power fails, timer will be disabled. 14. After enabling the timer.if timer key is pressed at any time then previous timer function wil be disabled & current timer function will be enabled. 15. Timer function will not work when the fan is at the following modes. a) stand by mode. b) Breeze mode (SUPER A1 Model only) c) Fine tuning mode (SUPER A1 Model only).

1. Clean the fan leaves and motor using a soft wet cloth at regular intervals. Do not use cleaning solvent. 2. While cleaning, take care not to bend the leaves 3. Check the tightness of the fasteners. 4. To replace the remote battery (CR2032) refer the Fig.10A which is shown at the backside of your Superfan remote.

Remote does

not work even

with new battery

Noisy operation

Excessive

shaking

REPLACE THE BATTERY ONLY WITH THE SAME OR EQUIVALENT TYPE.

# 1.7. TROUBLE SHOOTING GUIDELINES

Please turn off the power by mains (On/Off switch) before handling your fan.

Problem	Problem Cause	Solution
Power is on but Fan does not	1. Circuit breaker tripped.	1. Reset the breaker
rotate and also no indications of Superfan	2. Loose connection of wires	2. Tighten the wire connections
Remote does not work	1. Remote battery drain	1. Replace the old remote battery with new battery (lithium coin cell battery CR2032 or equivalent)

problem

1 Bottom

touching the

top cover of

2. Fan leaves

are not fixed

1.Down rod is

not fitted

tightly

canopy

the fan.

tiahtly

15

1. Replace the

old remote

1.Adjust the

canopy so

that it does

top cover

mounting

not touch the

2. Tighten the

screws of the

1. Tighten the

bolts and

nuts

by new

remote.

#### **Contact details: General Enquiry**

Toll free No: 1800 425 78737 Mobile No: 94890 78737 E-mail: superfan@versadrives.com customercare@versadrives.com

#### Service Registration:

Mobile No: 94980 56600 Email: helpdesk@versadrives.com Web: http://www.superfan.in

# **Warranty Conditions**

- VDPL guarantees to the purchaser that this product carries a limited warranty for the period of three years, commencing from the date of purchase. In case of product registration two years extended warranty will be provided in addition to three years (hence total of five years warranty). Register the product through online at www.superfan. in or send the filled product registration form to the address provided in the warranty card.
- This limited warranty applies only to the fan motor and hence not applicable to the other accessories or peripherals like shaft, canopy, shackle kit, down rod, fan leaf and remote control.



- If fan motor fails at any time within five years(if registered) or three years(if not registered) from the original purcahse, due to defect in materials or workmanship then VDPL will repair or replace the part at its expense
- Decision of repairing or replacing the part will be taken only by VDPL.
- This warranty can be availed only as a "carryin" repair at the VDPL authorised Service Centre premises and the documents like warranty card and original purchase proof are required.For locating the nearest service centre please call the Customer Support Number 1800 425 78737 (or) 9489078737 (or) 9498056600
- VDPL will arrange for repair or replacement only if the completely filled warranty card is provided with the purchase proof, for instance by means of presentation of the original invoice, the day on which warranty service is claimed within the warranty period.

•VDPL and/or its authorised service centre, reserve the right to retain worn out or defective part(s) or component(s) replaced during the course of repair carried out under the warranty repair.

• The warranty card should carry the serial

number reference of the product being

presented for warranty along with the

•Only the customer is responsible for all

costs incurred in the removal or

reinstallation and shipping of the product

to and from the service centre for repair or

•To avail the repair or replacement,

customer must carry-in or ship the

product only in its original or equivalent

packaging which will avoid damage in

purchase proof.

replacement.

transit.

•The remaining period of warranty after a warranty claim, remains in force only for the unexpired period of the warranty of the original product. The time taken for repair/ replacement and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.

# •Warranty is not valid in the following cases

• The warranty is void and does not apply to damage from improper installation, neglect, accident, misuse, natural disaster, exposure to extremes of heat or humidity, or as a result of any modification to the original product.

• The warranty does not apply to the defects due to causes beyond control like lightning, abnormal voltage, acts of god or while in transit to service centre. Because of varying climate conditions, this warranty does not cover changes in the finish, including rusting, pitting, corroding, tarnishing or peeling.

- The extended warranty is void if the filled up product warranty registration form is not provided at the time of service
- The Warranty is void if the warranty card or the proof of purchase is not provided at the time of service or have been altered in any way or made illegible.
- The Warranty is not applicable for the accessories or peripherals like shaft, canopy, shackle kit, down rod, fan leaf and remote control.

Do's

 VDPL warranty does not cover product parts that are subject to wear or which can be considered as consumable parts (example: batteries, etc.) by their nature or are made of plastic.

# Service

In case if your VDPL product is not working correctly or is defective, service during and after the warranty period can be obtained by contacting your VDPL Customer Support Centre on 1800 425 78737 (or) 94890 78737. (or) 9498056600

In order to avoid unnecessary inconvenience we advise you to read the operating instructions given in the user manual carefully and/or check the www.superfan.in website before contacting the Customer Support Centre.

Don'ts

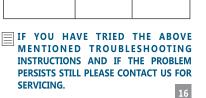
# SPEED CONTROL USING ON/OFF SWITCH:

**16.** Speed of the Superfan can also be controlled by using the On/Off switch. 17. To set the desired speed, switch Off and switch On the fan as mentioned in Table 3. Delay between off and on should be less than 1.5 seconds. 18. Speed of wall switch models can be controlled only by using the On/Off switch. 19. If the superfan senses a speed command, the indicator will flash to indicate the set speed.

Switch on	Speed	Indication
1 time (power on)	Previous speed	Depends on previously set speed
2 times	1st Speed	Flash once
3 times	2nd speed	Flashes twice
4 times	3rd speed	Flashes thrice
5 times	4th speed	Flashes 4 times
6 times	5th speed	Flashes 5 times

# 1.6. MAINTENANCE INSTRUCTION

Before starting any maintenance or service activity, ensure that fan is powered off by mains (On/Off switch)



OFF OFF ON Before installing or cleaning the fan, ensure Don't do any maintenance activity when the that the power is switched OFF power is present at the ceiling fan terminal. WALL SWITCH Ó CEILING FAN INPUT Connect the power through wall switch. Don't connect regulator for this fan. Clean the leaf gently by giving support. Don't apply excessive force while cleaning the Don't connect leaf of one model fan to the Use only accessories provided in the fan **X** other model fan. packing. The fan must be mounted at minimum height of 1 foot 2 ft Min from ceiling and 7 feet from the floor The tip of the fan leaves should be at least 2 feet away from the obstructions Tighten the shackle nut so that the rubber support holds the clamp in the ceiling firmly.